



Army Institute Of Technology (AIT), Dighi Camp, Pune - 15.

Director : 7249250115, Joint Director : 7249250117, Principal : 7249250186

Exch : 7249250183, 7249250184, 7249250185

Website : www.aitpune.com Email : ait@aitpune.edu.in

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Library Feedback Analysis for AY 2020-2021

As part of a continuous quality improvement strategy, the institution employs a structured feedback mechanism to assess library performance across multiple dimensions. Each academic year, student perceptions and experiences are systematically collected through the institution's ERP (Enterprise Resource Planning) system.

The feedback framework encompasses critical aspects of library operations, including Book collection, E-resources, library services, library staff and library environment.

Library Committee Member Notice for AY 2020-21

ARMY INSTITUTE OF TECHNOLOGY		
DIRECTOR'S SECRETARIAT		
APPOINTMENT OF STAFF IN-CHARGE AY 2020-21		
1. Following faculty members are appointed for various Committee / Incharge / Coordinators / Boards / Club for AY 2020-21 :		
Sr. No.	Type of Committee	Committee Members
1.	Anti Ragging Squad	Ms. Sita Yadav, Comp, IC Mr. Praveen Hore, Comp Sub SK Roy (Retd), Warden Mrs. Kiran Khosla, Warden
2.	Internal Complaint Committee : Sexual Harassment at Workplace	Dr. Seema Tiwari, Chairperson Mr. M. B. Lonare, Comp Mrs. Vaishali Ingale, Teaching Rep Mrs. Rajashree C, Non-Teaching Rep Mrs. Siby George, Main Office Ladies Representative, Student Council Dr. Sayali Ganu - External Member
3.	AIT Grievance Redressal Committee	Col KE Vijayan (Retd), Jt Director Dr. B.P. Patil, Principal Dr. S.R. Dhore, HOD Comp Ms. Sushma Patil (Wadar), E&TC
4.	Students Disciplinary Enquiry Committee	Dr SM Sansgiri, Chairman Mr. P.R. Sonawane, Comp Mr. Avinash Patil, Rector Ms. Pragati Rana, E&TC Nb Sub KS Pillai, Warden President, Student Council Ladies Representative, Student Council
5.	NBA Co-ordinator / Co-ordinator	Dr. NK Bansode, IC
6.	NAAC Co-ordinator	Dr. Ashwini Sapkal - Co-ordinator Dr. Seema Tiwari, ASGE Ms M. Chandola, ASGE
7.	Library Incharge & Library Committee	Dr. JD Patil, Mech, IC Ms. M Chandola, ASGE Mrs. Preeti Warier, E&TC Ms. Nilima Walde, IT Mrs. Sharayu Lokhande, Comp
8.	Innovation & Entrepreneurship Cell	Dr. Shradha Oza, E&TC, IC Dr. PM Purohit, Mech Ms. Geeta Patil, IT Ms. Sita Yadav, Comp Mr. Sachin Tanawade, ASGE
9.	R&D Cell and Academic and Research co-ordination (SPPU)	Dr. Surekha KS, E&TC, IC Dr. Seema Tiwari, ASGE Dr. PB Karandikar, E&TC Dr. UV Awasarmol, Mech Dr. Jayadevan, Comp Dr. Rahul Desai, IT


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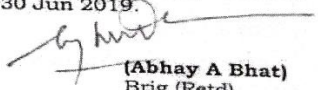
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Library Committee Member Notice for AY 2020-21

Sr. No.	Type of Committee	Committee Members
39.	ERP Committee	Dr. Rahul Desai, IC Ms. Jyoti Taralkar, IT Ms. Rajashree Challamarad, E&TC Mr. Vinoy Daniel, Mech Mr. Baliram Deshmukh, IT Mr. Prakash Kurahatti, Comp Ms. Varsha Kulkarni, ASGE
40.	Industry Institute Interaction Cell	Mr. Manoj Khaladkar, TPO, IC Mr. JB Jawale, E&TC Mr. PR Sonawane, Comp Mr. GM Walunjkar, IT Ms. Geeta Patil, IT Mr. YV Patel, Mech
41.	LMS Development Cell	Mr. DG Auradkar, IT, IC Mrs. Anita Ahire, ASGE Mr. Girish Kapse, E&TC Mr. SM Gaikwad, Mech Mr. Sandeep Samleti, IT Ms. Sita Yadav, Comp

2. All Club / Cell Incharges should submit the details in connection with events to be scheduled during AY 2020 - 21 to the undersigned by 30 Jun 2019.


(Abhay A Bhat)
Brig (Retd)
Director, AIT

Case No : AIT/324/APPT-ST-IC/Prin
Date : 31 Jul 2020

Copy to :-

Joint Director Principal Registrar	}	For information please
HOD Mech HOD Comp HOD E&TC HOD IT HOD ASGE All Hostel		
	}	For info and circulation among faculty.


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Screenshot of Feedback collected through ERP System AY 2020-2021

https://erp.aitpune.edu.in:8006/Secured/Feedback/FeedbackResultsLibrary.aspx

CampusERP

Dr. Urmila Lalbahadur Jagtap

Feedback Results LIBRARY

Select Department: All Departments Select Academic Year: 2020-21

Result Attendance

Refresh

STAFF FEEDBACK Respondents : 1

SrNo	Parameters	1-Excellent	2-Very Good	3-Good	4-Satisfactory	5-Unsatisfactory
1	Book Collection - Relevance	100	0	0	0	0
2	Book Collection - Adequacy and Availability	100	0	0	0	0
3	Book Collection - Variety	100	0	0	0	0
4	Book Collection - Arrangement	100	0	0	0	0
5	E-Resources - Relevance	100	0	0	0	0
6	E-Resources - Accessibility	100	0	0	0	0
7	Services - Effective Library OPAC (Online Catalogue)	100	0	0	0	0
8	Services - Circulation Service	100	0	0	0	0
9	Services - Reference Service	100	0	0	0	0
10	Services - Internet & Email Service	100	0	0	0	0
11	Services - E-Journal & E-Resources	100	0	0	0	0
12	Staff - Helpfulness	100	0	0	0	0
13	Staff - Promptness & Timeliness	100	0	0	0	0
14	Environment - Conducive for studies/other usage	100	0	0	0	0

Activate Windows
Go to Settings to activate Windows.

https://erp.aitpune.edu.in:8006/Secured/Feedback/FeedbackResultsLibrary.aspx

STUDENT FEEDBACK Respondents : 9

SrNo	Parameters	1-Excellent	2-Very Good	3-Good	4-Satisfactory	5-Unsatisfactory
1	Book Collection - Relevance	22.2	33.3	22.2	0	22.2
2	Book Collection - Adequacy and Availability	33.3	11.1	22.2	11.1	22.2
3	Book Collection - Variety	22.2	22.2	11.1	22.2	22.2
4	Book Collection - Arrangement	44.4	33.3	11.1	0	11.1
5	E-Resources - Relevance	11.1	11.1	33.3	22.2	22.2
6	E-Resources - Accessibility	33.3	22.2	22.2	0	22.2
7	Services - Effective Library OPAC (Online Catalogue)	22.2	33.3	11.1	22.2	11.1
8	Services - Circulation Service	33.3	33.3	11.1	11.1	11.1
9	Services - Reference Service	11.1	44.4	11.1	22.2	11.1
10	Services - Internet & Email Service	11.1	22.2	33.3	22.2	11.1
11	Services - E-Journal & E-Resources	11.1	22.2	22.2	11.1	33.3
12	Staff - Helpfulness	66.7	33.3	0	0	0
13	Staff - Promptness & Timeliness	44.4	22.2	22.2	11.1	0
14	Environment - Conducive for studies/other usage	55.6	22.2	0	11.1	11.1

Remarks for improvement

Nice

Library should be open on the holidays as well . If not library , then at least reading hall must be available .

Activate Windows
Go to Settings to activate Windows.

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AIT LIBRARY

Feedback received from students on various aspects of Library for AY 2020-2021

STUDENT FEEDBACK 2020-2021						
Respondents : 9						
Sr. No.	Parameters	1-Excellent	2-Very Good	3-Good	4-Satisfactory	5-Unsatisfactory
1	Book Collection - Relevance	22.2	33.3	22.2	0	22.2
2	Book Collection - Adequacy and Availability	33.3	11.1	22.2	11.1	22.2
3	Book Collection - Variety	22.2	22.2	11.1	22.2	22.2
4	Book Collection - Arrangement	44.4	33.3	11.1	0	11.1
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6	E-Resources - Accessibility	33.3	22.2	22.2	0	22.2
7	Services - Effective Library OPAC (Online Catalogue)	22.2	33.3	11.1	22.2	11.1
8	Services - Circulation Service	33.3	33.3	11.1	11.1	11.1
9	Services - Reference Service	11.1	44.4	11.1	22.2	11.1
10	Services - Internet & Email Service	11.1	22.2	33.3	22.2	11.1
11	Services - E-Journal & E-Resources	11.1	22.2	22.2	11.1	33.3
12	Staff - Helpfulness	66.7	33.3	0	0	0
13	Staff - Promptness & Timeliness	44.4	22.2	22.2	11.1	0
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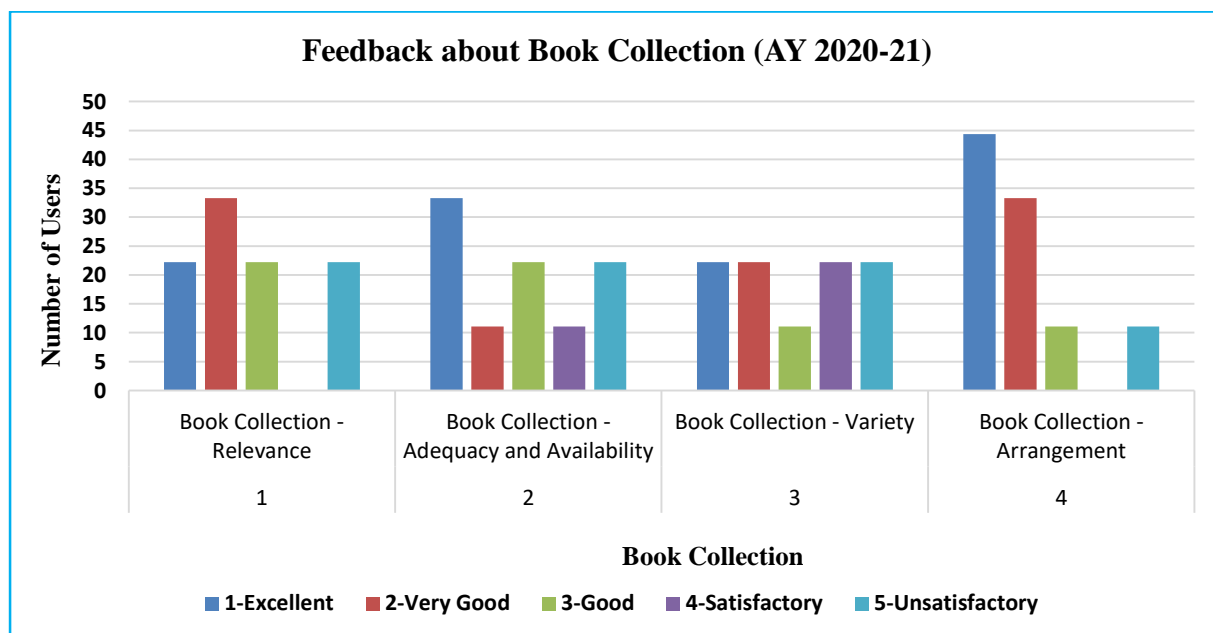
Analysis of Feedback:

An annual feedback survey was conducted to evaluate the effectiveness of library facilities based on fourteen key parameters. Students were asked to rate various aspects of the library services using a five-point scale ranging from Excellent to Poor.

The analysis of the collected data indicates that 44.4% of the respondents rated the arrangement of the book collection as Excellent, reflecting a positive perception of the library's physical organization of resources. Additionally, 66.7% of the students expressed high satisfaction with the Helpfulness of the library staff, rating this aspect as Excellent. Similarly, 44.4% of the students rated the Promptness of the staff in delivering library services as Excellent, suggesting a moderate level of satisfaction with service efficiency.

However, the feedback also revealed areas requiring improvement. Notably, 33% of the students expressed dissatisfaction with the E-resource services, indicating a significant gap in the digital resource offerings or their accessibility.

These findings highlight both the strengths and areas for enhancement in current library services and can inform future strategies aimed at improving user experience and resource availability.



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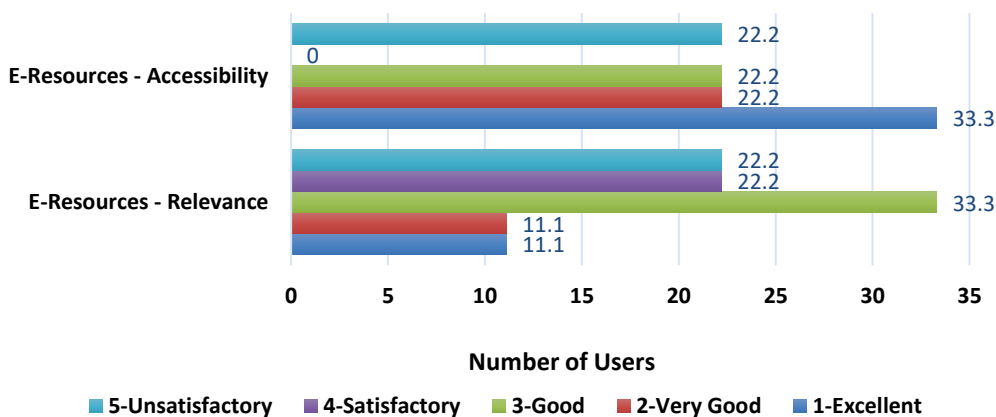
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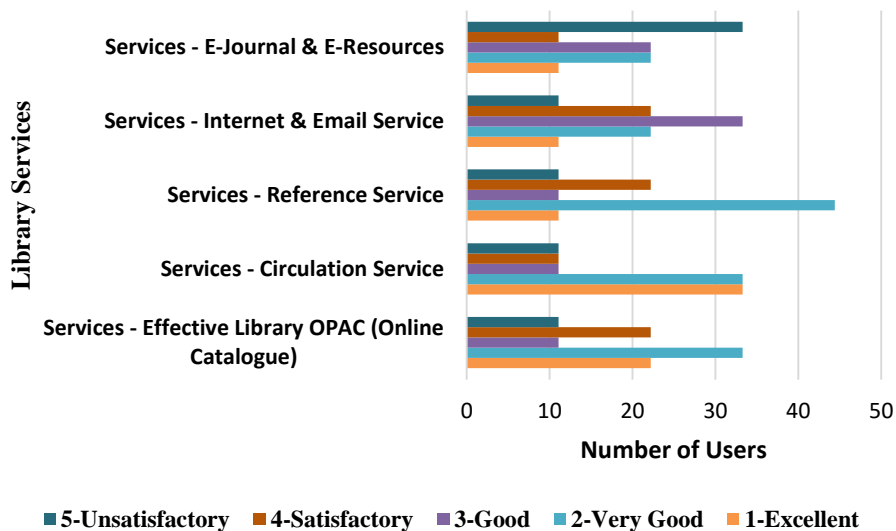
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Feedback about E-Resources (AY 2020-21)



Feedback about library services (AY 2020-21)




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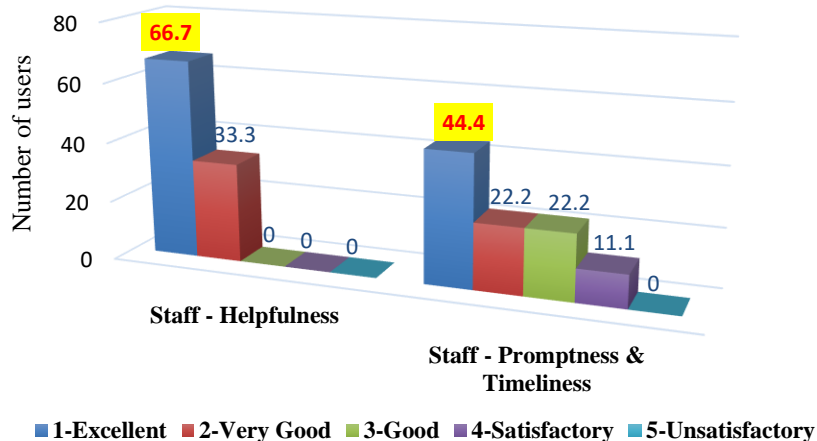
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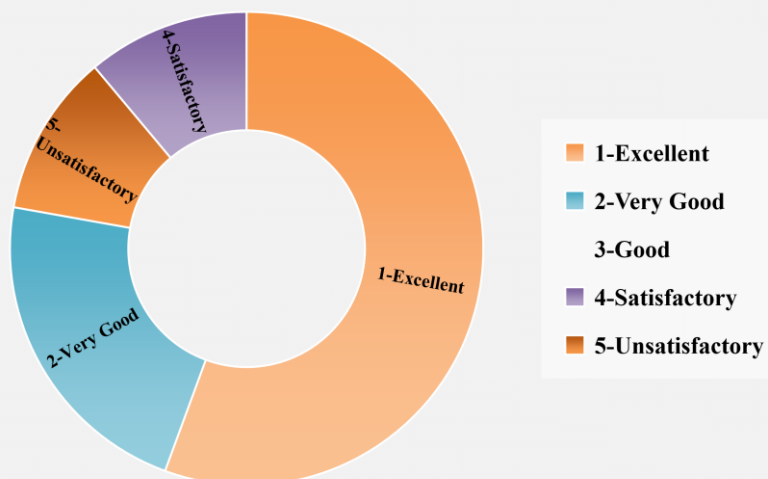
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Feedback about Library Staff (AY 2020-21)



Feedback about library Environment - Conducive for studies (AY 2020-21)




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Compliance Report of Library Feedback from Students (2020-2021)

1. Point: Library should be open on holidays

Action Taken: Library Timings is extended from the dt. 24 May 2017 as per the instructions received by the Director. Library is open as follows-

All Working Days- 8.30am to 10.00pm

All Sundays - 10.00am to 5.00pm

2. Point: E-resource Services

Action Taken: To enhance the accessibility and utilization of digital academic resources, the library has implemented the Knimbus E-Library remote access platform. This strategic initiative enables 24/7 off-campus access to subscribed e-resources for the entire AIT academic community.


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